

YOHANN RISSO

LOGISTICS OPERATIONS & WMS LEAD

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PROFILE

Operations leader with 11+ years of experience, including approximately 8 years in leadership, across high-volume e-commerce logistics, warehouse operations and WMS. Combines frontline credibility, team leadership, capacity planning, process redesign, KPI management and hands-on business-systems development to improve speed, reliability and scalability.

SELECTED CAREER IMPACT

>75%

lead-time reduction
D+3 to D+0.5

>200%

productivity improvement
through process redesign

11+ yrs

professional experience
~8 years in leadership

EXPERIENCE

2018 - PRESENT

Logistics Operations & WMS Lead

KAISAN

- Reduced operational lead time by more than 75%, from D+3 to D+0.5.
- Increased productivity by more than 200% through process redesign and operational standardization.
- Lead capacity planning, workforce sizing, KPI dashboards, cost-focused improvements and team development.
- Develop and evolve WMS capabilities aligned with real operational flows, exception handling and traceability.

2018

Data Operations Supervisor

KAISAN

- Structured and standardized operational data and supported logistics execution with a focus on information quality.

2015 - 2018

Inventory Operations Assistant

KAISAN

- Built hands-on experience across inventory routines and day-to-day warehouse operations.

SELECTED SYSTEMS PORTFOLIO

Warehouse Operations Suite: unified access to picking, box-based dispatch and inventory workflows. **Picking Execution:** scan-first picking with session recovery, offline queueing and supervisor visibility. **Picking by Box:** dispatch orchestration, exception queues, weighing and shipment documentation. **Inventory Operations Platform:** inbound, addressing, relocation, audits and stock-count controls. Additional systems include sales forecasting, freight audit/comparison and browser-based workflow extensions.

EDUCATION

Bachelor's degree in Economics - PUC Minas - Pontifícia Universidade Católica de Minas (2023 - Dec 2026, in progress)

Bachelor's degree in Software Engineering - UNESA - Universidade Estácio de Sá (in progress; expected Dec 2028)

International Academic Mobility - Business Management - Instituto Politécnico de Viseu, Portugal (2024 - 2025)

CAPABILITIES & LANGUAGES

Operations: logistics operations, WMS, inventory, capacity planning, process design, KPIs, dashboards, continuous improvement, team leadership.

Technology: JavaScript, Python, Vite, Supabase, PostgreSQL, serverless APIs, Streamlit, Vercel, Google Apps Script. **Languages:** Portuguese (native), English (C2), Spanish (intermediate), French (A1).